



PROCESS FORM

- 1 Prior to removing the clogged printhead from your printer, print a jet nozzle test pattern showing the affected jet areas. Include this test pattern with the head. Print heads that are sent in without a test print are subject to a \$50 inspection fee if found to be unrecoverable.
- 2 Wrap each printhead in a Saran Wrap and package according to manufacturer recommendations.
- 3 Send the printheads, jet test pattern and Process Form to:

Global Garage
2011 Cherry St Ste 116
Louisville CO 80027
c/o PRINTHEAD CLEANING SERVICE

Please note any known damage to the head.

What brand and series of ink are you using?

Would you like expedited return shipping?

YES Overnight 2-Day
NO

Would you like to add additional insurance to your return shipment?

The default insurance amount is \$100. Additional insurance will be billed directly to you.

YES Please specify amount
NO

Do you have a return carrier preference?

You have an opportunity to specify the use of your own shipper and shipper number.

YES Please specify carrier
NO

Would you like to use your carrier account number for return shipment?

YES Account Number
NO